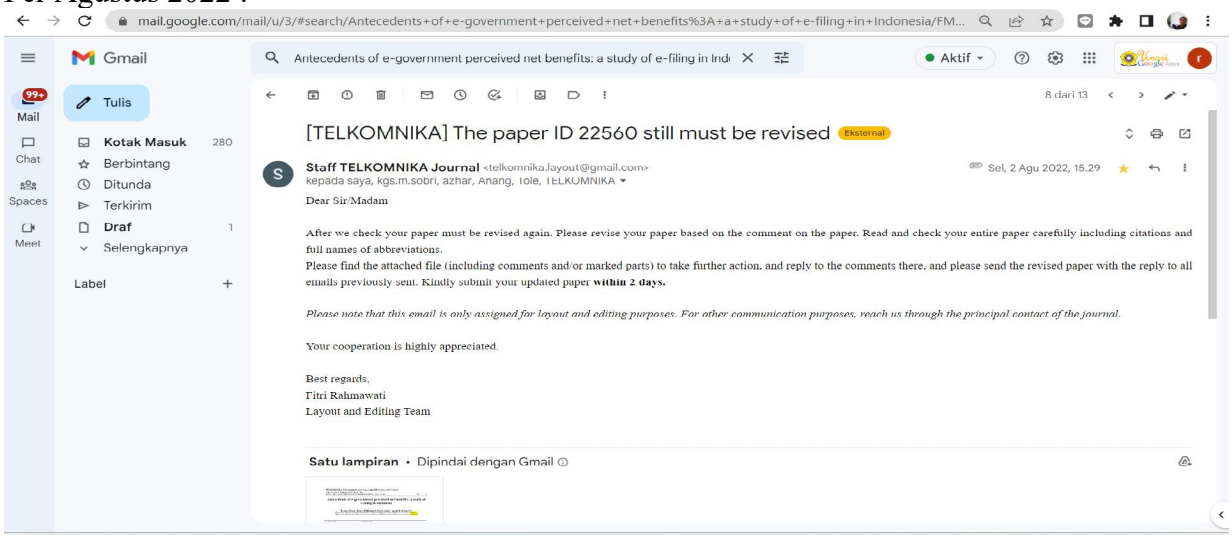
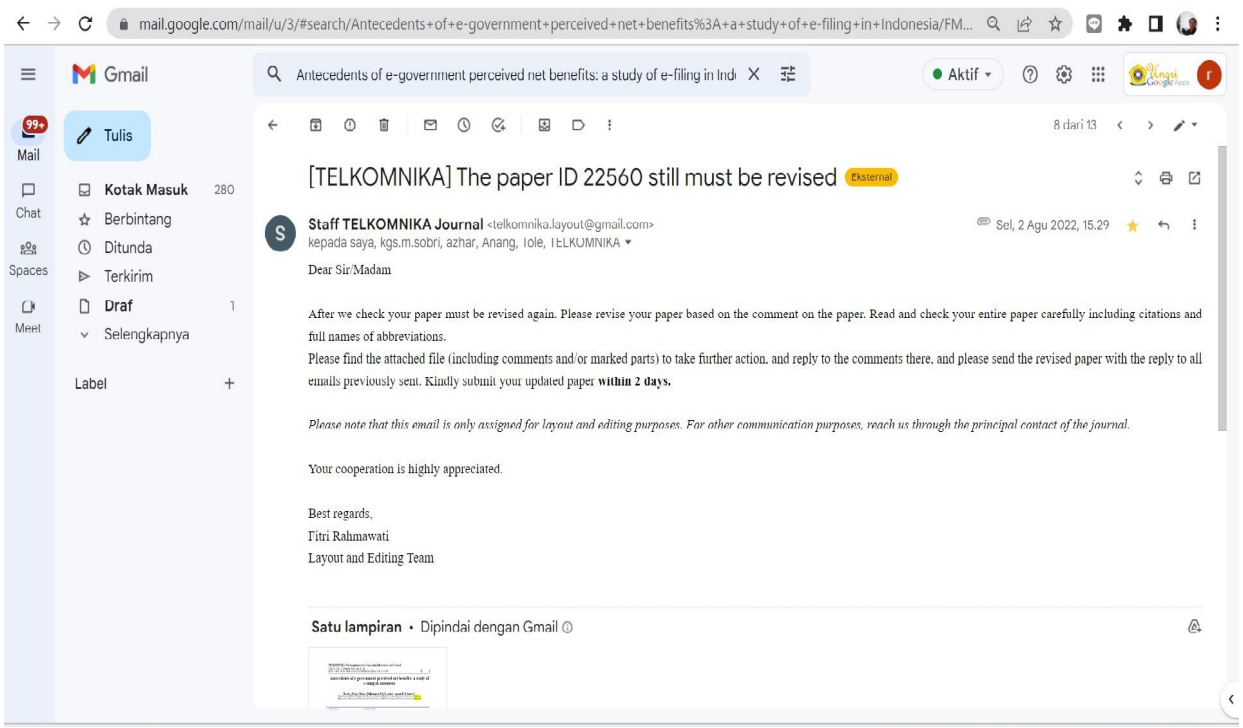
Dokumen Bukti Korespondensi
Jurnal a.n. Raniasa Putra, dkk

"*Antecedents of e-government perceived net benefits : a study of e-filing in* Indonesia"

Per Agustus 2022 :





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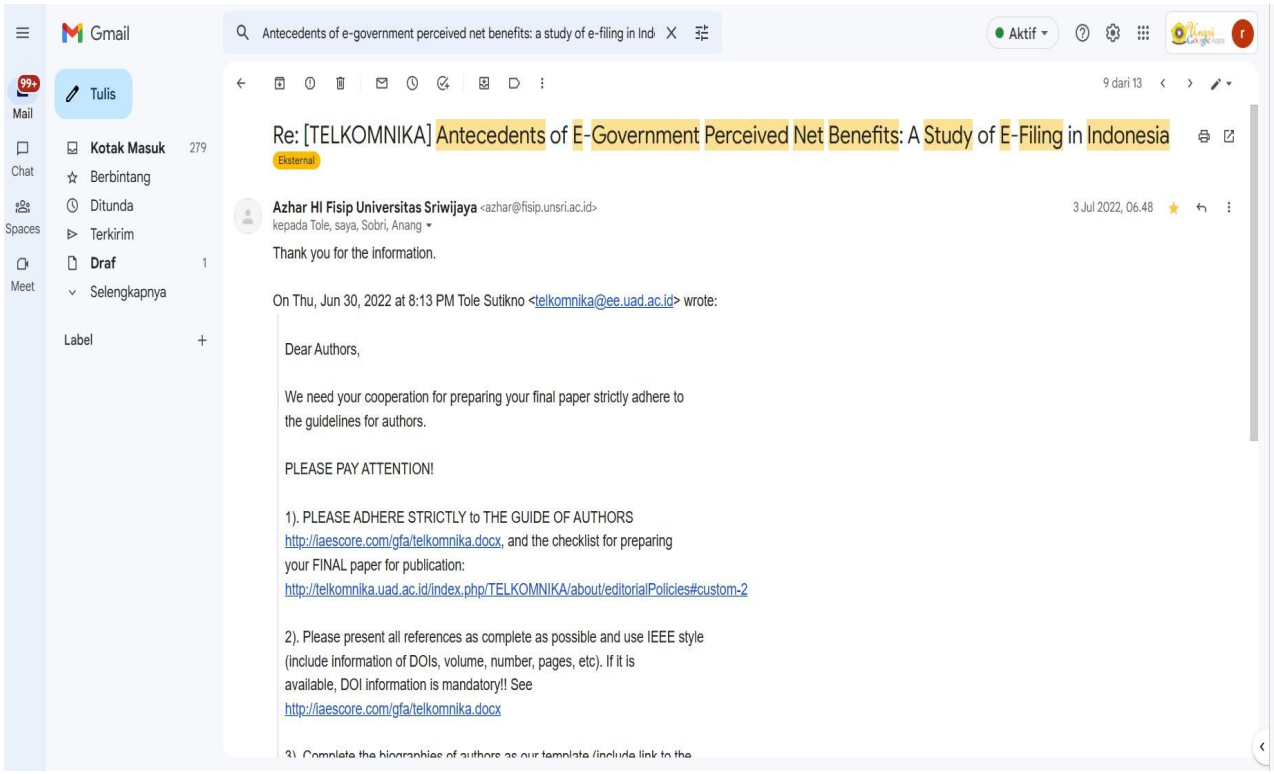

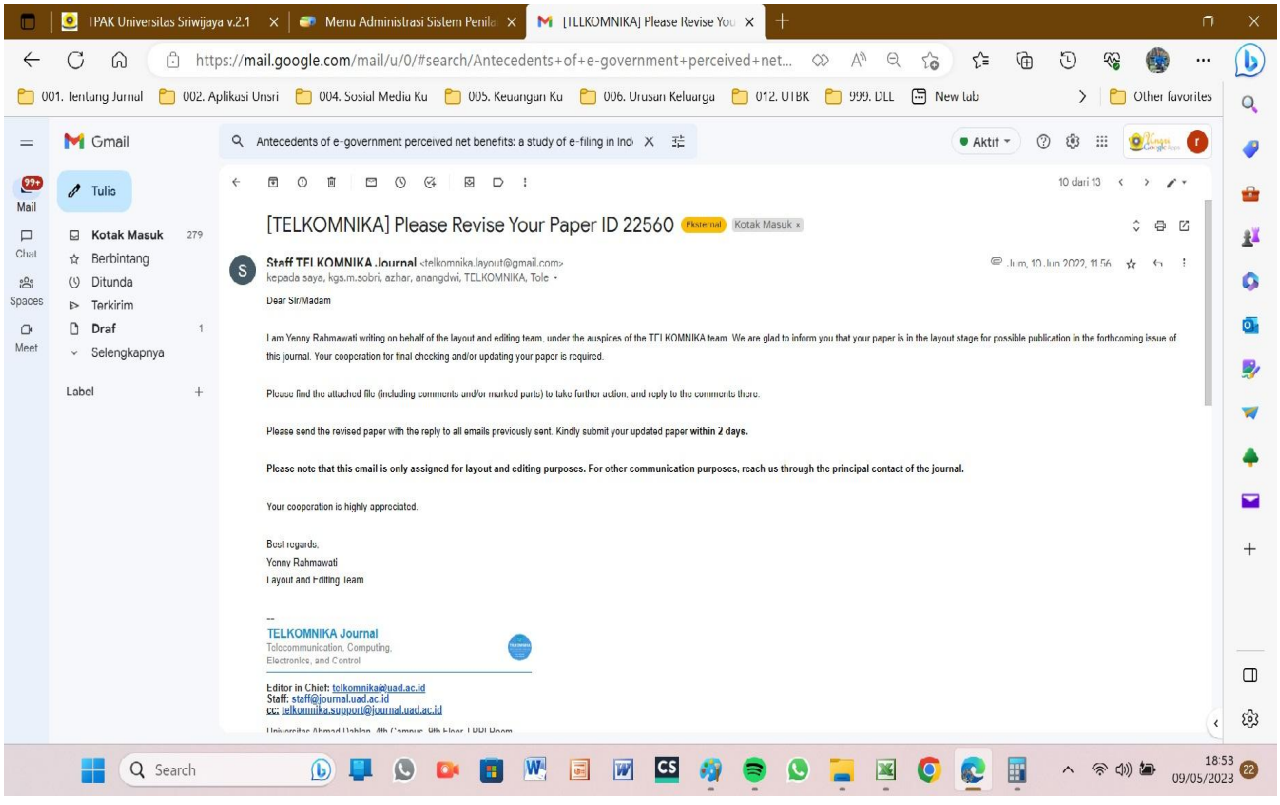

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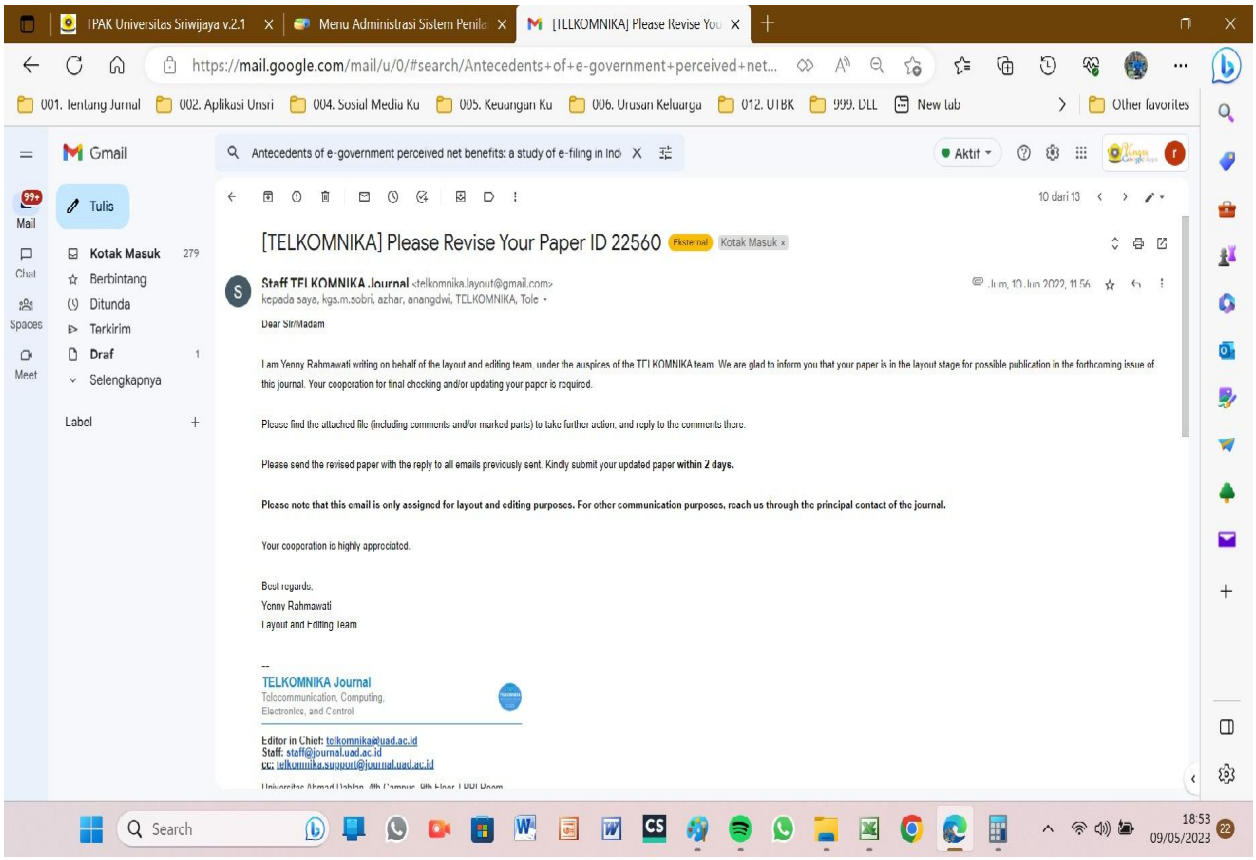

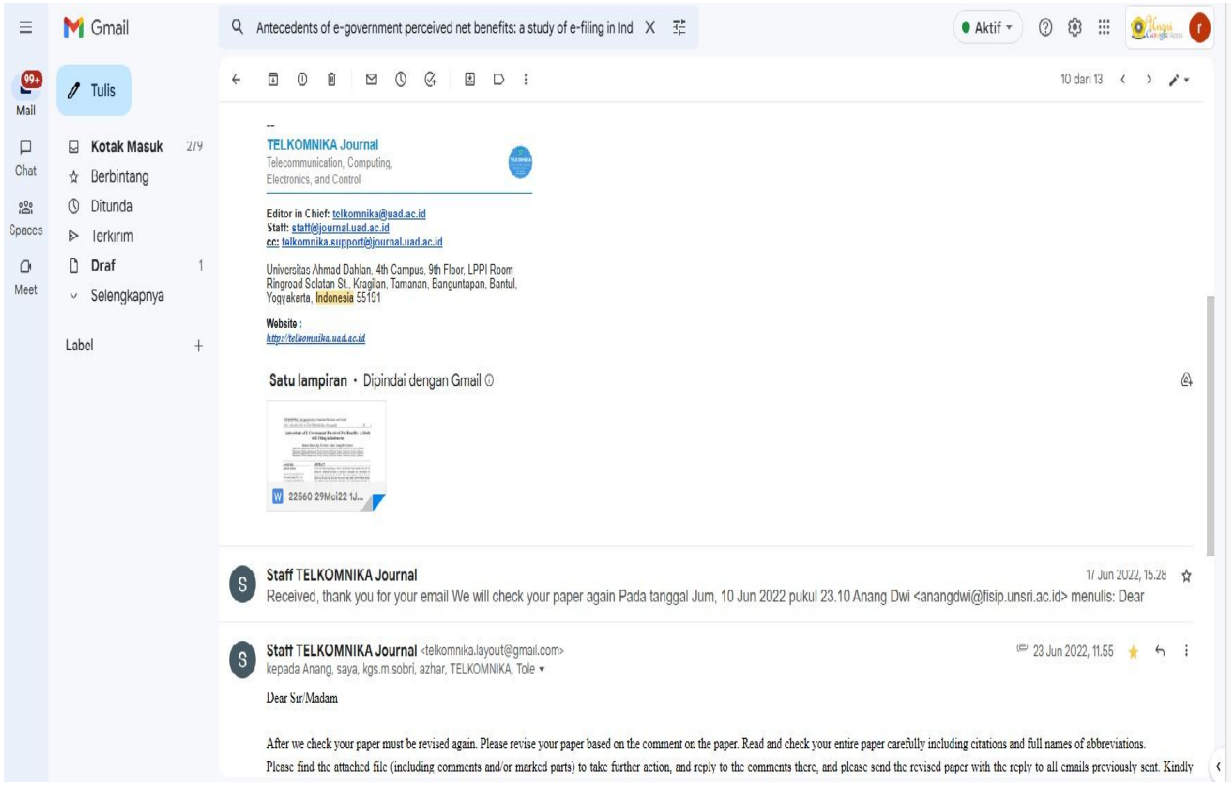

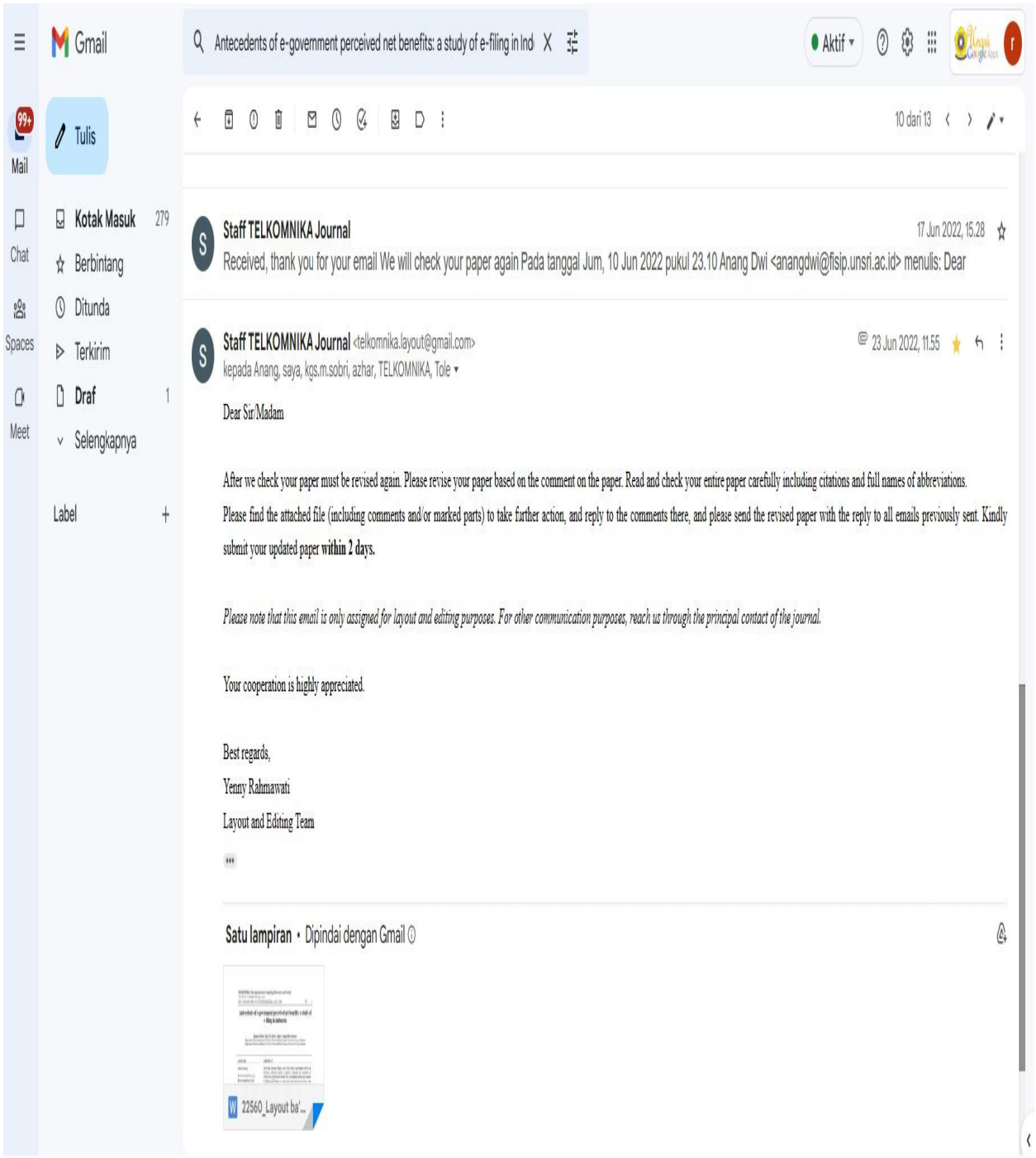
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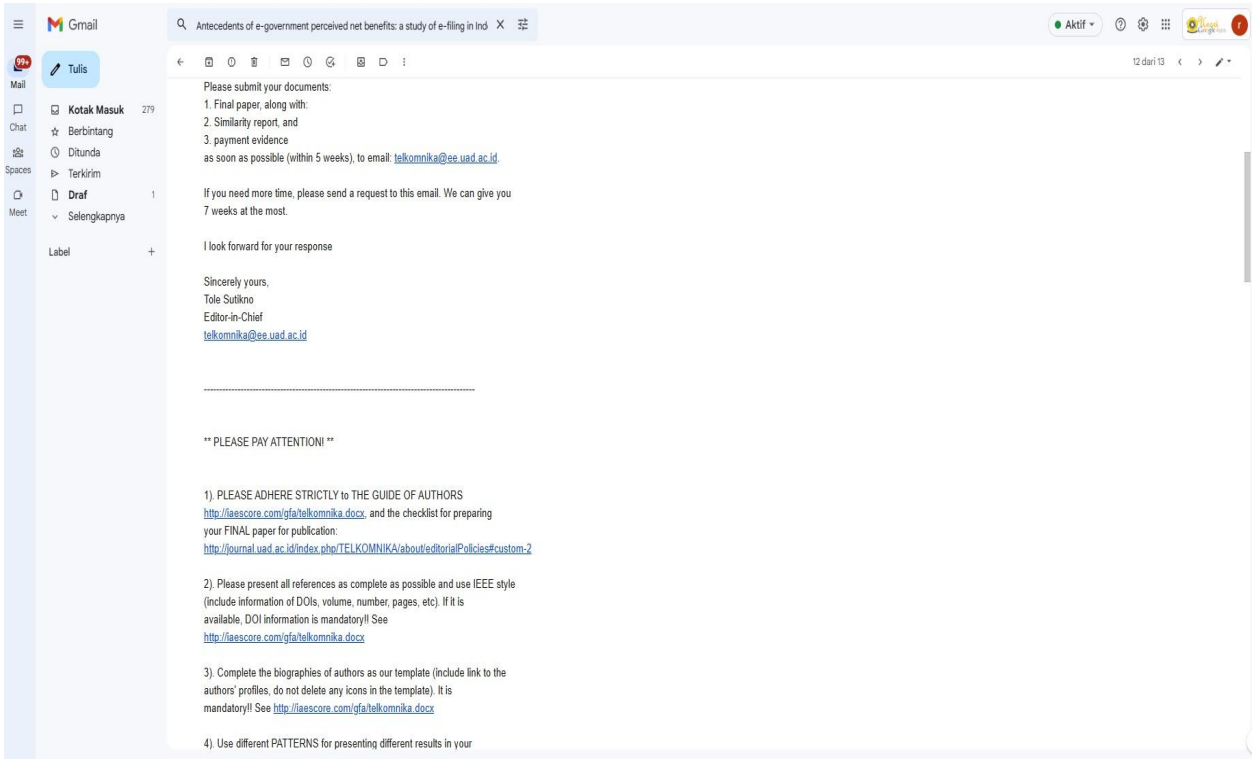

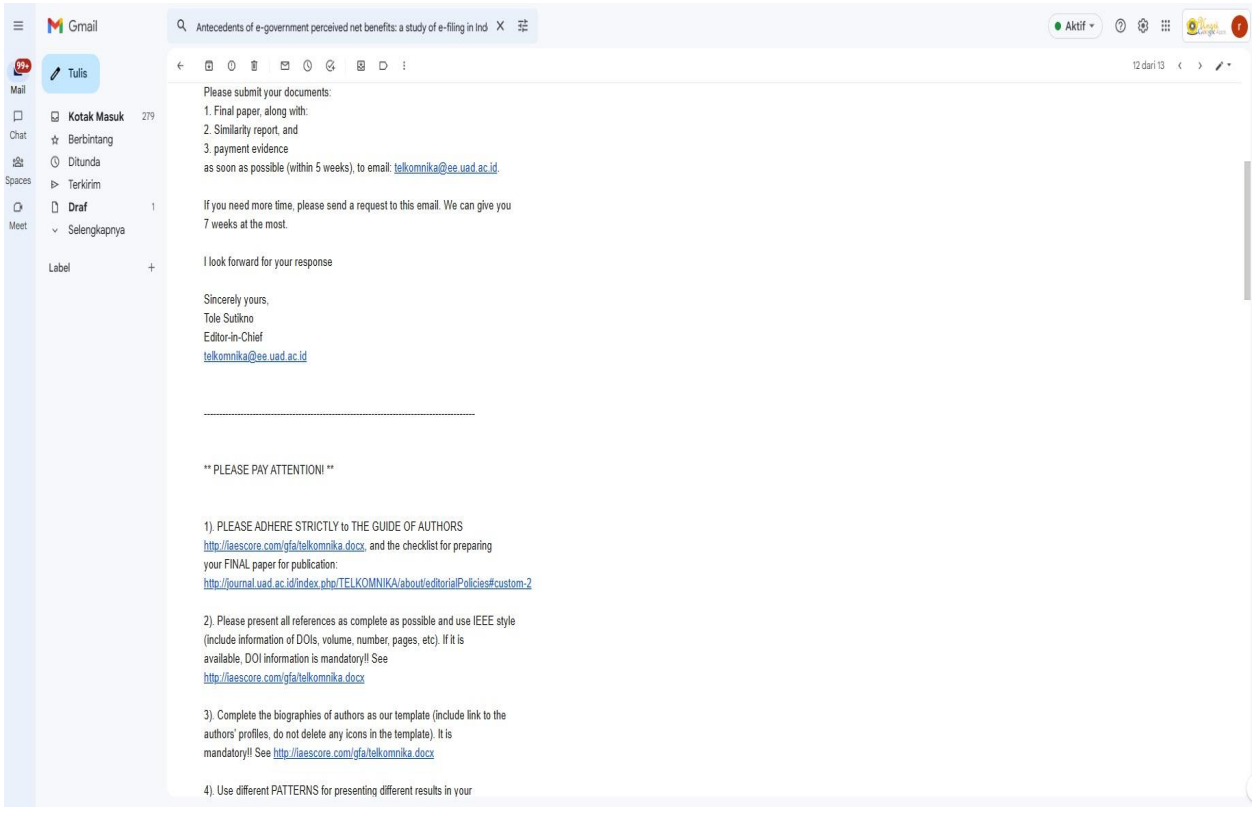

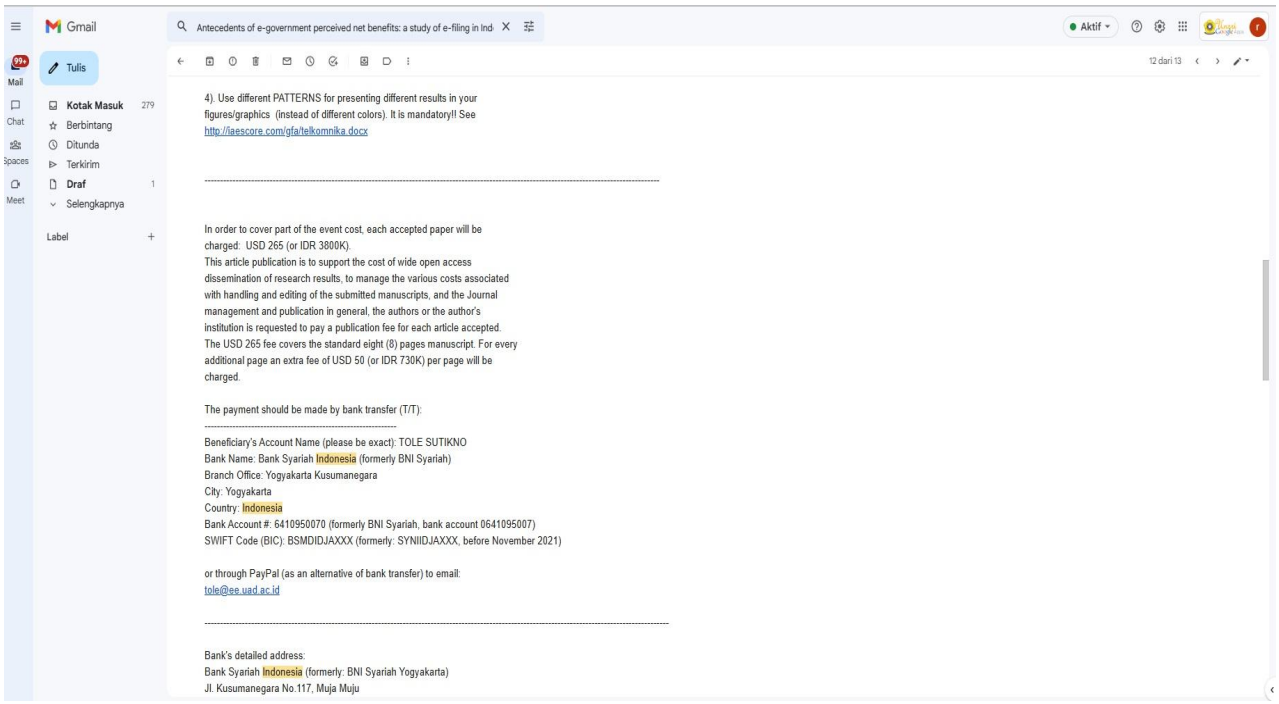
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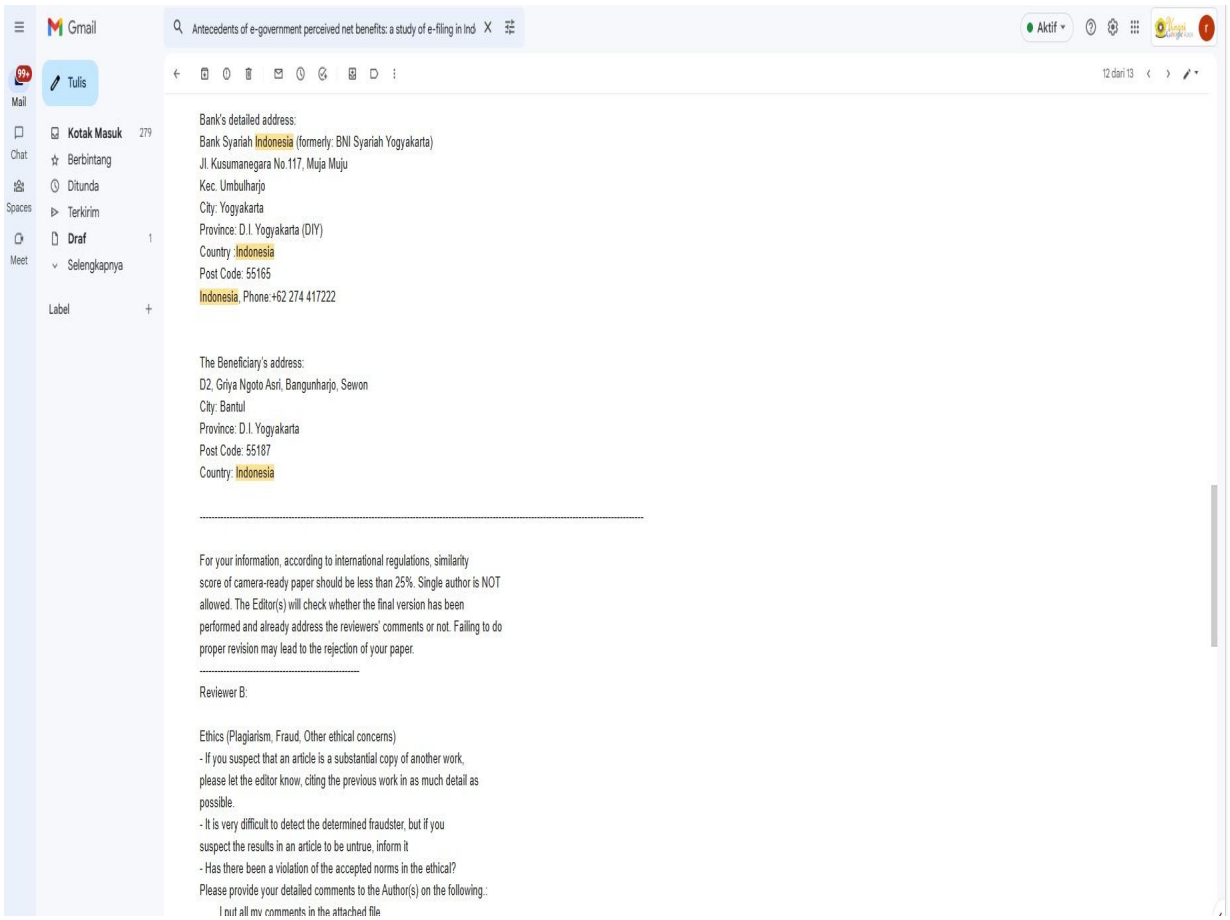
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Kec. Umbulharjo
City: Yogyakarta
Province: D.I. Yogyakarta (DIY)
Country :Indonesia
Post Code: 55165
Indonesia, Phone:+62 274 417222
The Beneficiary's address:
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Province: D.I. Yogyakarta
Post Code: 55187
Country: Indonesia
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Ethics (Plagiarism, Fraud, Other ethical concerns)
- If you suspect that an article is a substantial copy of another work, please let the editor know, citing the previous work in as much detail as possible.
- It is very difficult to detect the determined fraudster, but if you suspect the results in an article to be untrue, inform it
- Has there been a violation of the accepted norms in the ethical?
Please provide your detailed comments to the Author(s) on the following.:
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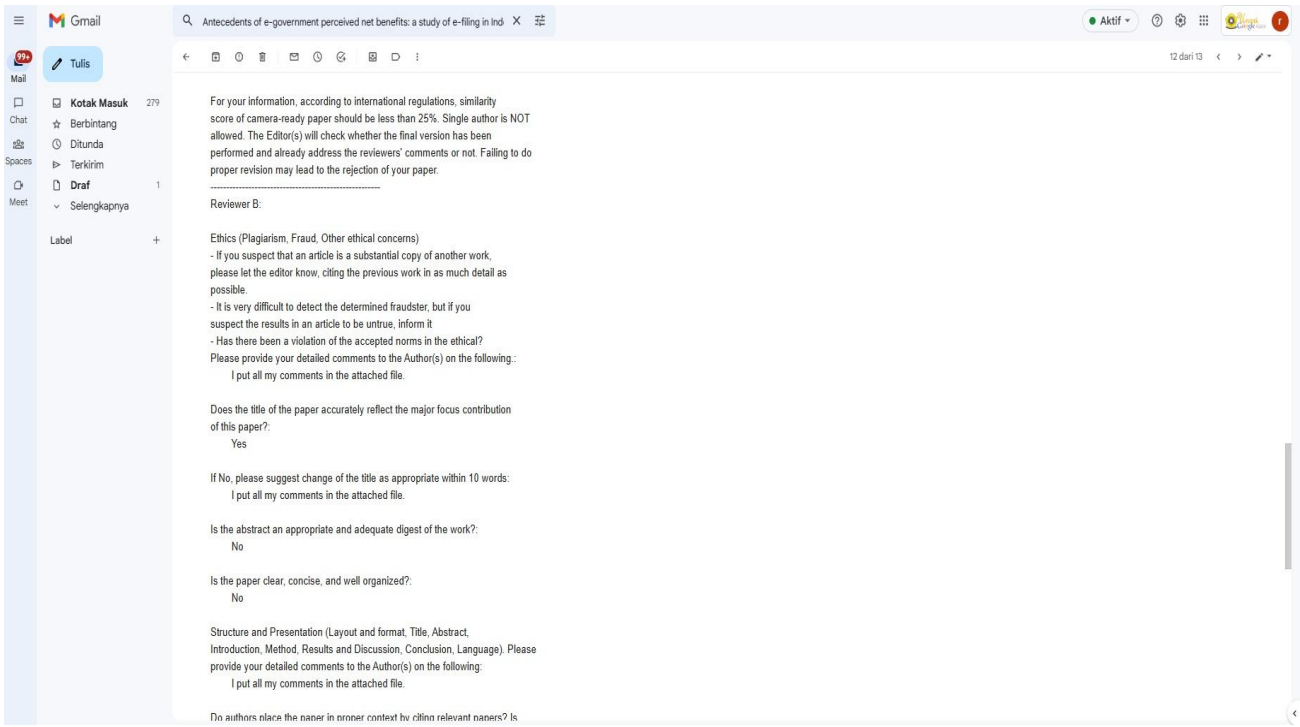

For your information, according to international regulations, similarity score of camera-ready paper should be less than 25%. Single author is NOT allowed. The Editor(s) will check whether the final version has been performed and already address the reviewers' comments or not. Failing to do proper revision may lead to the rejection of your paper.

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Does the title of the paper accurately reflect the major focus contribution of this paper?:
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If No, please suggest change of the title as appropriate within 10 words:
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Is the abstract an appropriate and adequate digest of the work?:
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Is the paper clear, concise, and well organized?:
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Structure and Presentation (Layout and format, Title, Abstract, Introduction, Method, Results and Discussion, Conclusion, Language). Please provide your detailed comments to the Author(s) on the following:
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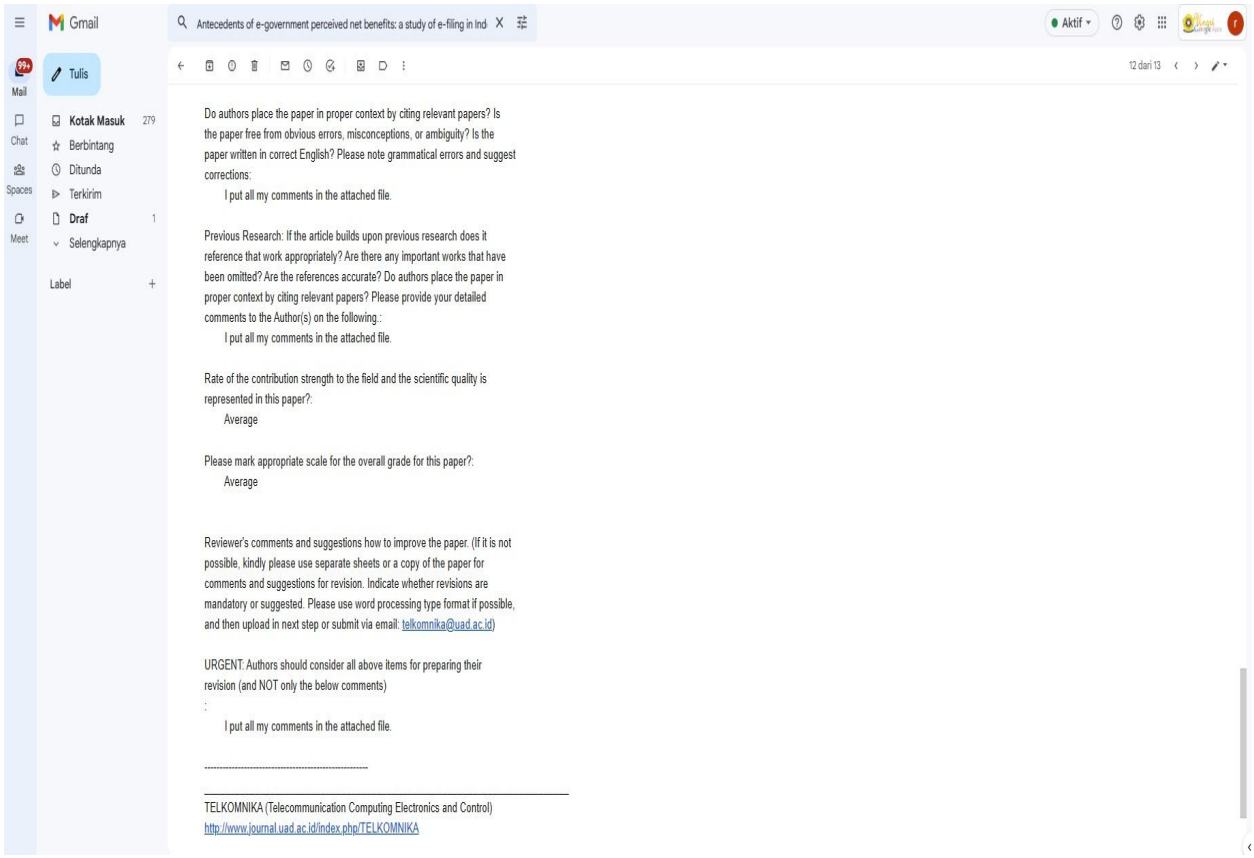
Do authors place the paper in proper context by citing relevant papers? Is



Do authors place the paper in proper context by citing relevant papers? Is the paper free from obvious errors, misconceptions, or ambiguity? Is the paper written in correct English? Please note grammatical errors and suggest corrections:
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Previous Research: If the article builds upon previous research does it reference that work appropriately? Are there any important works that have been omitted? Are the references accurate? Do authors place the paper in proper context by citing relevant papers? Please provide your detailed comments to the Author(s) on the following.:
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Rate of the contribution strength to the field and the scientific quality is represented in this paper?:
Average

Please mark appropriate scale for the overall grade for this paper?:
Average

Reviewer's comments and suggestions how to improve the paper. (If it is not possible, kindly please use separate sheets or a copy of the paper for comments and suggestions for revision. Indicate whether revisions are mandatory or suggested. Please use word processing type format if possible, and then upload in next step or submit via email: telkomnika@uad.ac.id)

URGENT: Authors should consider all above items for preparing their revision (and NOT only the below comments)
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Bukti Submit

[TELKOMNIKA] Submission Acknowledgement "Antecedents of E-Government System Benefits: A Study of E-Filing in Indonesia"

Eksternal

Kotak Masuk

Tole Sutikno <telkomnika@ee.u
kepada saya

Min, 19 Des 2021, 15.08

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Indonesia

Terjemahkan pesan

Nonaktifkan untuk: Inggris

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If you have any questions, please contact me.

Thank you for considering this journal as a venue for your work.

Best Regards,
Tole Sutikno
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The best journal in Indonesia 2017-2019 (by Ministry of Research Technology and Higher Education) and indexed by SCOPUS, with SJR: 0.258,

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Bukti Review

Editor 2022-02-10 01:27 PM DELETE

Subject: [TELKOMNIKA] Editor Decision - ACCEPTED with minor revisions

-- Number of min references for research paper is 25 references
-- (and min 20 recently journal articles)
-- Adhere every detail of the guide of authors (http://iaescore.com/gfa/telkomnika.docx)
==========

Dear Prof/Dr/Mr/Mrs: Raniasa Putra

It is my great pleasure to inform you that your paper entitled "Antecedents of E-Government System Benefits: A Study of E-Filing in Indonesia" to TELKOMNIKA (Telecommunication Computing Electronics and Control), (a SCOPUS/ScimagoJR indexed journal, SJR: 0.21, CiteScore: 1.7, SNIP: 0.659) has been ACCEPTED with minor revisions. Please prepare your final paper (in MS Word file format) adheres every detail of the guide of authors (http://iaescore.com/gfa/telkomnika.docx), and check it for spelling/grammatical mistakes. The Editors will check whether the revision already address the reviewers' comments. Failing to do proper revision may lead to the rejection of your paper.

Please submit your final paper within 8 weeks by uploading to our online system (at same paper ID, as author version under our decision)

I look forward for your response

Sincerely yours,
Assoc. Prof. Dr. Tole Sutikno
Universitas Ahmad Dahlan
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==========
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TELKOMNIKA Telecommunication, Computing, Electronics and Control is a Scopus indexed leading journal. This journal ONLY publishes high quality papers. A high quality paper MUST has: 1) a clear statement of the problem the paper is addressing; 2) the proposed solution(s); and 3) results achieved. It describes clearly what has been done before on the problem, and what is NEW. The goal of your final camera ready paper is to describe NOVEL TECHNICAL RESULTS.

Update title of your paper!! The title summarizes the main idea or ideas of your study (title is “summary” and “essence” of your paper). Title should be “encompassing” as well as “descriptive”. A good title contains the fewest possible words needed to adequately describe the content and/or purpose of your research paper. Rarely use abbreviations or acronyms unless they are commonly known. Find the below guide, how to update your paper title.

For original research paper, there are four (4) types of novel technical results: 1) An algorithm; 2) A system construct: such as hardware design, software system, protocol, etc.; The main goal of your revised paper is to ensure that the next person who designs a system like yours doesn't make the same mistakes and takes advantage of some of your best solutions. So make sure that the hard problems (and their solutions) are discussed and the non-obvious mistakes (and how to avoid them) are discussed; 3) A performance evaluation: obtained through analyses, simulation or measurements; or 4) A theory: consisting of a collection of theorems. Your final camera ready paper should focus on: 1) Describing the results in sufficient details to establish their validity; 2) Identifying the novel aspects of the results, i.e., what new knowledge is reported and what makes it non-obvious; and 3) Identifying the significance of the results: what improvements and impact do they suggest. Number of minimum references for original research paper is 25 references (and minimum 20 recently journal articles).

For review paper, the paper should present a critical, constructive analysis of the literature in a

specific field through summary, classification, analysis and comparison. The function and goal of the review paper is: 1) to organize literature; 2) to evaluate literature; 3) to identify patterns and trends in the literature; 4) to synthesize literature; or 5) to identify research gaps and recommend new research areas. The structure includes:
1. Title – in this case does not indicate that it is a review article.
2. Abstract – includes a description of subjects covered.
3. Introduction includes a description of context (paragraph 1 – 3), motivation for review (paragraph 4, sentence 1) and defines the focus (paragraph 4, sentences 2 – 3)
4. Body – structured by headings and subheadings
5. Conclusion – states the implications of the findings and an identifies possible new research fields
6. References ("Literature Review") – organised by number in the order they were cited in the text. Number of minimum references for review paper is 50 references (and minimum 40 recently journal articles).

Prepare your abstract in single paragraph and within 200 words. You need to summarize your contribution, idea, findings/results, and describe implications of the findings. Without abbreviations, footnotes, or references. Without mathematical equations, diagram or tabular material. It is suggested to present your abstract included the elements: 1) state the primary objective of the paper; 2) highlight the merits (or contribution; 3) give a conceptual idea on the method; 4) describe the research design and procedures/processes employed (is it simulation, experimental, survey etc.); 5) give the main outcomes or results, and the conclusions that might be drawn; and 6) include any implications for further research or application/practice, if any.
Please refer to https://bit.ly/35R6JTs and https://bit.ly/2DxU9MI for further guidelines

Your final camera ready paper should reflect a careful consideration of the following criteria:
1. Analysis: your revised paper should demonstrate a clear understanding of the key issues related to your topic of choice. The paper should display analysis and not mere summary of the topic under consideration. It should also include evidence to support arguments where necessary.
2. Connections: your paper should demonstrate a connection of the references you mention to the central topic and to each other where necessary throughout the paper.
3. Mechanics: this includes attention to punctuation, grammatical soundness and your submissions being checked for spellings errors.
4. Formatting: adhere the new guide of authors (http://iaescore.com/gfa/telkomnika.docx)

Guideline for preparing your paper title:

A good research paper title: (1) Condenses the paper's content in a few words & Use words that create a positive impression and stimulate reader interest; (2) Captures the readers' attention; (3) Indicate accurately the subject and scope of the study and Differentiates the paper from other papers of the same subject area. Five (5) Simple steps to write a good research paper title:
STEP 1: Ask yourself these questions and make note of the answers:
- What is my paper about?
- What techniques/ designs were used?
- Who/what is studied?
- What were the results?
STEP 2: Use your answers to list key words.
STEP 3: Create a sentence that includes the key words you listed
STEP 4: Delete all unnecessary/ repetitive words and link the remaining.
STEP 5: Delete non-essential information and reword the title.

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2. The "result and discussion" section reports the most important findings, including analysing results as appropriate. It is very important to prove that your manuscript has a significant value and not trivial.
3. Please re-check that all references are already cited in your article, and order of your citation is

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example in a paper:
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—> [1], [2], [3], [4-6], [7], [8-10], [4-5], [11-16], [13], [17] ..... (SEQUENTIAL) — correct
—> [2], [3], [6], [1], [4-5], [7], [11-16], [8-10], [13], [17] ..... (NOT SEQUENTIAL) — INCORRECT
—> [4-5], [7], [2], [3], [17], [6], [1], [11-16], [8-10], [13] ..... (NOT SEQUENTIAL) — INCORRECT

Reviewer B:

Ethics (Plagiarism, Fraud, Other ethical concerns)
- If you suspect that an article is a substantial copy of another work, please let the editor know, citing the previous work in as much detail as possible.
- It is very difficult to detect the determined fraudster, but if you suspect the results in an article to be untrue, inform it
- Has there been a violation of the accepted norms in the ethical?
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Does the title of the paper accurately reflect the major focus contribution of this paper?:
Yes

If No, please suggest change of the title as appropriate within 10 words:
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Is the abstract an appropriate and adequate digest of the work?:
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Is the paper clear, concise, and well organized?:
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Structure and Presentation (Layout and format, Title, Abstract, Introduction, Method, Results and Discussion, Conclusion, Language). Please provide your detailed comments to the Author(s) on the following:
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Do authors place the paper in proper context by citing relevant papers? Is the paper free from obvious errors, misconceptions, or ambiguity? Is the paper written in correct English? Please note grammatical errors and suggest corrections:
I put all my comments in the attached file.

Previous Research: If the article builds upon previous research does it reference that work appropriately? Are there any important works that have been omitted? Are the references accurate? Do authors place the paper in proper context by citing relevant papers? Please provide your detailed comments to the Author(s) on the following.:
I put all my comments in the attached file.

Rate of the contribution strength to the field and the scientific quality is represented in this paper?:
Average

Please mark appropriate scale for the overall grade for this paper?:
Average

Reviewer's comments and suggestions how to improve the paper. (If it is not possible, kindly please use separate sheets or a copy of the paper for comments and suggestions for revision. Indicate whether revisions are mandatory or suggested. Please use word processing type format if possible, and then upload in next step or submit via email: telkomnika@uad.ac.id)

URGENT: Authors should consider all above items for preparing their revision (and NOT only the below comments)
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Balasan Review

Author
2022-02-14 06:35 AM

DELETE

Subject: Antecedents of E-Government Perceived Net Benefits: A Study of E-Filing in Indonesia

Dear Reviewers and Editors

From the editors and reviewers, we obtained a big and important suggestion. Thank you for taking the time to read our text and make such a valuable suggestion. All of the comments on the current version have already been addressed. Each comment is responded to below, and we highlighted yellow for the changing point by point.

Regards,
Thank you

Raniasa Putra
1. Abstract
a. The authors express that this study utilizes an information system (IS) success model. It must be clear which IS success model the authors use. The DeLone and McLean IS success model, for instance, does not contain trust in government, trust in technology, and trust in e-government.

b. The study findings are not completely presented.

Reply: thank you and the current abstract is updated; we declared the use of The DeLone and McLean IS success model and proposing trust including trust of government, technology and e-government. In addition, all of the result are already stated

2. Introduction
a. This section must contain the research's background, clear research problem(s), research objective, previous similar works, and the novelty. Unfortunately, this study has yet to express its novelty clearly.

Reply: The novelty was already restated it is since the previous researches on e-government in Indonesia were not from the user-centred perception. We marked yellow at the background.

b. Authors must choose IEEE as the citation style. IEEE uses a number in a square bracket, e.g. [1], in the in-text citation that corresponds to the full source in the reference list. Unfortunatelly, I found APA(?) in-text citation style in many points of the Introduction, suchs as (Wescott, 2001; Alcaide-Muñoz, Hernández and Caba-Pérez, 2014; Moon et al., 2016), (Domínguez, Nchez and Álvarez, 2011; Sangki, 2018). I also found the same error at some points, especially in the Results and Discussion section, such as (Ghozali, 2014; Hair et al., 2013; Jogiyanto & Abdillah, 2011), (Hair, Sarstedt,

Ringle, & Mena, 2012), (Jogiyanto & Abdillah, 2011), (Kock, 2017), Kock (2017), and (Hair et al., 2014). Please make corrections.

Reply: The current references are using IEEE, we make sure it with the use of Mendeley application.

c. The authors must be consistent about the study objective. The manuscript title tells the readers that the goal of the study is to explore the antecedents of the benefits of the egovernment system. In the third paragraph of the introduction, the authors mention the importance of identifying the antecedents of e-government adoption. Meanwhile, in the Method section, the authors express that this study aims to discover the antecedents of the usefulness of the e-government system. The three, namely benefits, adoption, and usefulness, may be closely related but cannot replace each other.

Reply: All of the objectives in abstract, introduction, research method, discussion and conclusion are now inline; it is to determine the antecedents of service users' perceived net benefit

d. The abstract expresses that the information system success model is used as the base model. The authors must describe the IS success model in more detail in hypotheses development.

Reply: The IS model is explained at the first paragraph of hypotheses development.

e. I found that several hypotheses need more solid arguments and valid references. It is logical that trust in government and technology could influence trust in e-government websites (H1 and H2). It is also logical that the quality of information, system, and quality affects the users' satisfaction and perceived usefulness (H6 to H11). However, I am not sure about H3 to H5 that trust in e-government websites positively impacts the quality of information, system, and service. In H3, for instance, how can users' trust in a website influence the website's information quality? Furthermore, I cannot find such a causal relationship mentioned in the references ([29] and [30]). The reverse causal relationship is even more logical, namely, the higher the information quality on a website perceived by users, the more the users' trust in the website. The same comments for H4 and H5. I am also not sure that users' satisfaction affects the usefulness of the e-government system (H13). It is more logical to express this relationship in the opposite direction that the usefulness of e-government will affect users' satisfaction. H12 is also confusing that "perceived usefulness has a positive and significant effect on the usefulness of e-government system." What is the difference between the usefulness in "perceived usefulness" and "usefulness of e-government system."

Reply: H3 to H5, what we mean was the perceived of information quality, system quality and service quality. Once the users have trust in e-government website, they will have a positive perception to the information quality, system quality and service quality

provided by the government via the e-gov website.

f. To ease the readers in understanding the entire proposed model, it is highly recommended to present the relationships among latent variables in a graphical model. g. I suggest separating subsection 1.1 (Hypothesis Development) from Introduction 3. Method a. Please remove "(10 PT)" from "

Reply: the number 2 is now hypothesis development.

2 METHOD (10 PT)"

Reply: We deleted the 10PT

b. The last variable in Table 1 is Perceived net benefit. However, none of the hypotheses (H1 to H13) mentions this variable.

Reply: We mistranslated and already changed it to perceived net benefit.

c. This section provides a subsection describing the samples of this study (2.1. Sample). The authors must first explain the population of the study. Additionally, it is unclear how to determine the number of samples (255 samples), and where the data collection was carried out.

Reply: The actual sample was 195 a 5 times of 39 questionnaire items as recommended by Hair et al, (2013).

d. In the subsection "2.1. Sample", there are some terms that need to be further explained, namely "research licensing office" and "agency." What and where are they?

Reply: To make it clear the permission was sent to the submitting taxation agency.

e. This study uses the purposive sampling technique, a sampling technique that considers a number of "factors" before selecting a sample. Please present and explain all factors considered in the sampling.

Reply: The criteria include an active taxpayer as an individual and is not representing a business or other sector entities; and since the system updated regularly, the other criterion is that the respondent was at least 6 months visiting the e-government website (https://djponline.pajak.go.id/).

f. Table 1 presents variable names, codes, and the statements enclosed in the questionnaire. It is highly recommended to provide references for each statement.

Reply: The reference already stated.

g. IQ2 and IQ3 in Table 1 have the same statement?

Reply: The IQ 2 is The information given in the online system for submitting tax returns is accurate and the IQ3 is The information given in the online system for submitting tax returns is reliable.

h. The authors wrote, "this study utilized PLS-SEM to develop a model which can predict the actual use of social media." It should be "…predict the benefits of e-government service", not "…predict the actual use of social media."

Reply: What we mean is the prediction of the benefits of e-government service

4. Results and discussion

a. Please remove "(10 PT)" from "3 RESULTS AND DISCUSSION (10 PT)"

Reply: we removed it

b. We measure convergent validity using "factor loading," while authors use the term "crossloading" in section 3.2.1, which measures discriminant validity. Is it a typo?

Reply: It is typo, what we mean is crossloading

c. What is "ket," the last header of Table 6?

Reply: Ket mean the validity, we already changed it.

d. The authors write, "Table 7 includes the square root of AVE" in 3.2.2. It is supposed to be "Table 8 includes…."

Reply: We changed it, thank you.

e. There are typos in Table 7's caption. It must be "loading," not "landing." f. It is more appropriate to write "AVE square roots" than "AVE roots" in Table 8's caption.

Reply: Sorry for the typos

g. Table 8 contains two measurements, namely AVE roots and correlation coefficients among latent variables. The authors should sufficiently explain which ones are the AVE square root values and which ones are the correlation coefficients among latent variables.

Reply: We mean the AVE square root values

h. There is a typo in "……Using Cronbach's alpha, the dependability of each research

variable is summarized in Table 8". It should be "…in Table 9", not "…in Table 8".

Reply: Sorry for the typos

i. I also found a typo in Table 10: "Average pat coefficient (APC)," instead of "Average path coefficient (APC)."
Reply: Sorry for the typos

j. Please provide references for all criteria in Table 10.

Reply: Already written it is from N. Kock, “WarpPLS User Manual : Version 6 . 0 WarpPLS User Manual.” ScriptWarp Systems, Laredo, 2017.

k. The last paragraph of "3.3 Structural Model Evaluation" mentions "Table 10" twice. It should be "Table 11".

Reply: Sorry for the typos

l. In 3.4, the authors use the term "sequentially." I am not sure that it is appropriate to use the term here. Does it mean the authors test all the hypotheses one by one sequentially from H1 to H13, or the authors present the hypotheses test results sequentially from H1 to H13 in Table 7?

Reply: We removed the word sequentially.

m. I think the 2nd column's header of Table 11 should be "Path," not "coefficient."

Reply: We changed it to path

5. Conclusion a. It is nice to enclose study findings' implications, study limitations, and future research direction.

Reply: Thank you
6. Additional comments a. I have checked the similarity of the manuscript using iThenticate, and I found 28% of similarity score, excluding bibliography. I highly recommend authors to paraphrase the manuscript

Reply: We made a significant change and the current results is 12%

. b. There are many language issues. Thus, I suggest authors ask English native editor to improve readability of the current manuscript.

Reply: We sent the manuscript for language checking to professional and native

proofreader

c. Please remove "(10 PT)" from "REFERENCES (10 PT)"

Reply: already removed, thank you.

Bukti Accepted

Editor 2022-03-10 06:13 AM

DELETE

Subject: [TELKOMNIKA] Editor Decision "Antecedents of E-Government Perceived Net Benefits: A Study of E-Filing in Indonesia"

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