

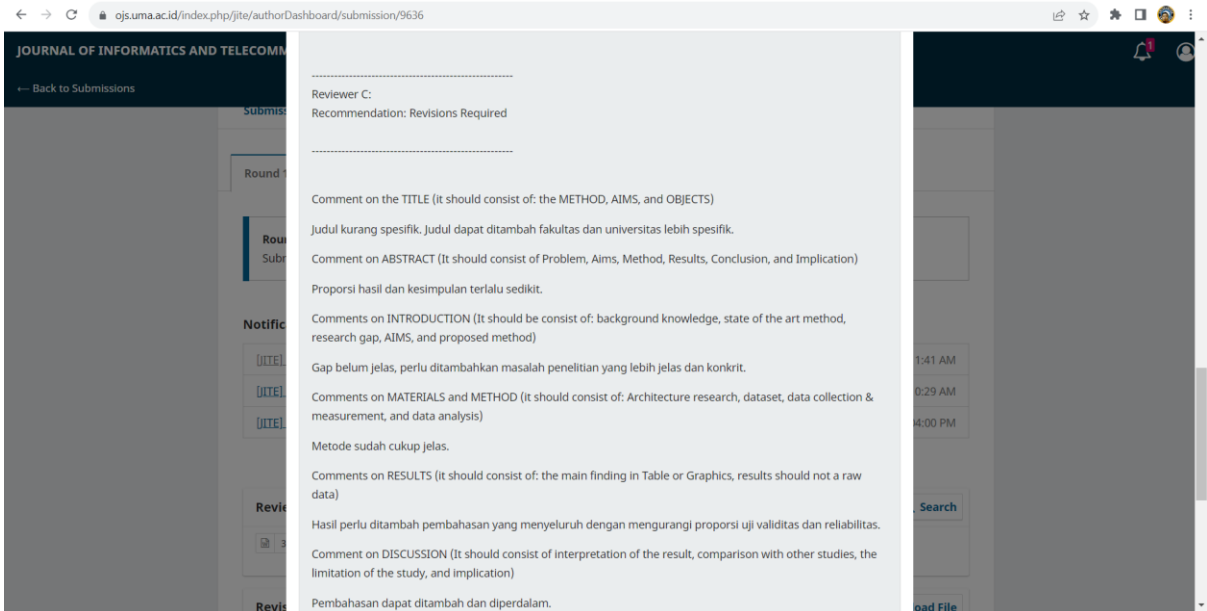
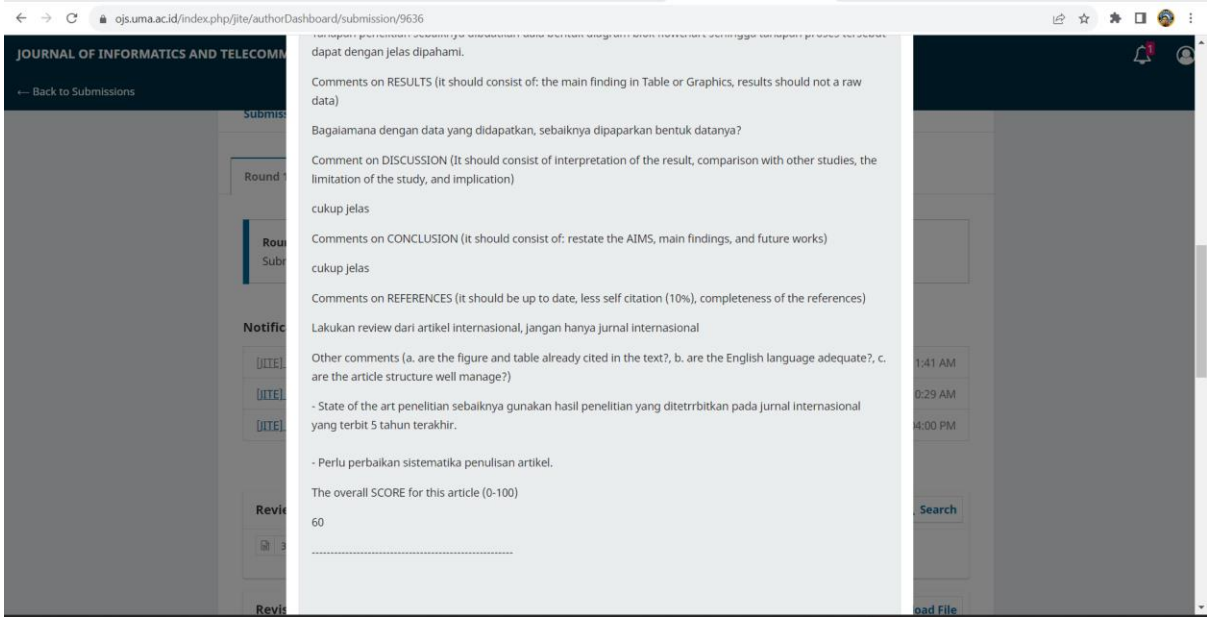
Korespondensi

The screenshot shows the author dashboard for submission 9636. The page title is "JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING". The submission title is "Application of the Service Quality Method to Assess the Quality of Administrative Services at universities" by Ibrahim et al. The workflow is currently in the "Publication" stage, with sub-steps for "Submission", "Review", "Copyediting", and "Production". Under "Submission Files", there is one file named "all dan kartsa.docx" uploaded on May 30, 2023. Below this, there is a section for "Pre-Review Discussions" which is currently empty.

The notification pop-up is titled "[JITE] Editor Decision" and is dated 2023-06-19 11:41 AM. It is addressed to Ali Ibrahim (Author). The message states: "We have reached a decision regarding your submission to JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING, 'Application of the Service Quality Method to Assess the Quality of Administrative Services at universities'." The decision is "Revisions Required bu due date 26 June 2023" with the instruction "tolong highlight setiap revisi, merah untuk reviewer B, kuning untuk reviewer C". The reviewer's recommendation is "Resubmit for Review".

The detailed reviewer comments for Reviewer B include the following points:

- Comment on the TITLE (it should consist of: the METHOD, AIMS, and OBJECTS) cukup jelas
- Comment on ABSTRACT (It should consist of Problem, Aims, Method, Results, Conclusion, and Implication) cukup jelas
- Comments on INTRODUCTION (It should be consist of: background knowledge, state of the art method, research gap, AIMS, and proposed method)
 - Gap research penelitian tidak jelas, tidak cukup hanya penjelasan mengenai penjelasan Servqual dengan menyadur dari berbagai sumber.
 - Tujuan penelitian belum jelas, sebaiknya pertegas.
 - Kontribusi penelitian belum terlihat, hanya sebatas menerapkan Servqual pada objek penelitian tertentu.
- Comments on MATERIALS and METHOD (it should consist of: Architecture research, dataset, data collection & measurement, and data analysis)
 - Bagaimana dengan model dari keterkaitan yang dianalisis, sebaiknya digambarkan keterkaitannya.
 - Tahapan penelitian sebaiknya dibuatkan dala bentuk diagram blok flowchart sehingga tahapan proses tersebut dapat dengan jelas dipahami.



ojs.uma.ac.id/index.php/jite/authorDashboard/submission/9636

JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING

← Back to Submissions

Comments on RESULTS (It should consist of: the main finding in Table or Graphics, results should not a raw data)

Hasil perlu ditambah pembahasan yang menyeluruh dengan mengurangi proporsi uji validitas dan reliabilitas.

Comment on DISCUSSION (It should consist of Interpretation of the result, comparison with other studies, the limitation of the study, and implication)

Pembahasan dapat ditambah dan diperdalam.

Comments on CONCLUSION (it should consist of: restate the AIMS, main findings, and future works)

Kesimpulan cukup jelas.

Comments on REFERENCES (it should be up to date, less self citation (10%), completeness of the references)

Referensi cukup.

Other comments (a. are the figure and table already cited in the text?, b. are the English language adequate?, c. are the article structure well manage?)

Struktur artikel perlu diperbaiki.

The overall SCORE for this article (0-100)

65

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..... JITE (JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING) <http://ojs.uma.ac.id/index.php/jite>

Revisions

Q Search Upload File

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JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING

← Back to Submissions

DATE REVIEW DESCRIBED 2023-07-28 04:00 PM

Reviewer's Attachments

Q Search

39813 jite-review-assignment-9636.docx June 8, 2023

Revisions

Q Search Upload File

40872 revisi+Jurnal+Ali+Ibrahim+Rev3 JITE OK.docx June 28, 2023 Article Text

41195 revisi+Jurnal+Ali+Ibrahim+Rev4+JITE+OK (1).docx July 1, 2023 Article Text

Review Discussions

Add discussion

Name	From	Last Reply	Replies	Closed
Rev2	muhathir2 2023-06-28 10:54 AM	alibrahim 2023-07-01 11:46 AM	2	<input type="checkbox"/>

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JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING

Notifications

[JITE] Editor Decision

2023-07-03 10:29 AM

Ali Ibrahim (Author):

We have reached a decision regarding your submission to JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING, "Application of the Service Quality Method to Assess the Quality of Administrative Services at universities".

Our decision is to: Accept Submission

JITE (JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING) <http://ojs.uma.ac.id/index.php/jite>

Reviewer's Attachments

File Name	Size	Date
jite-review-assignment-9636.docx	39813	June 8, 2023

Revisions

ojs.uma.ac.id/index.php/jite/authorDashboard/submission/9636

JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING

Notifications

[JITE] Editor Decision

2023-07-28 04:00 PM

Ali Ibrahim, Karisa Anjani Fakhri, Endang Lestari Ruskan, Dedy Kurniawan, Allsela Meiriza (Author):

The editing of your submission, "Application of the Service Quality Method to Assess the Quality of Administrative Services at universities," is complete. We are now sending it to production.

Submission URL: <https://ojs.uma.ac.id/index.php/jite/authorDashboard/submission/9636>

JITE (JOURNAL OF INFORMATICS AND TELECOMMUNICATION ENGINEERING) <http://ojs.uma.ac.id/index.php/jite>

Reviewer's Attachments

File Name	Size	Date
jite-review-assignment-9636.docx	39813	June 8, 2023

Revisions

Workflow Publication

- Submission
- Review
- Copyediting
- Production

Copyediting Discussions

Add discussion

Name	From	Last Reply	Replies	Closed
No Items				

Copyedited

Search

 42169	9636 (143-154).docx	July 28, 2023	Article Text
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